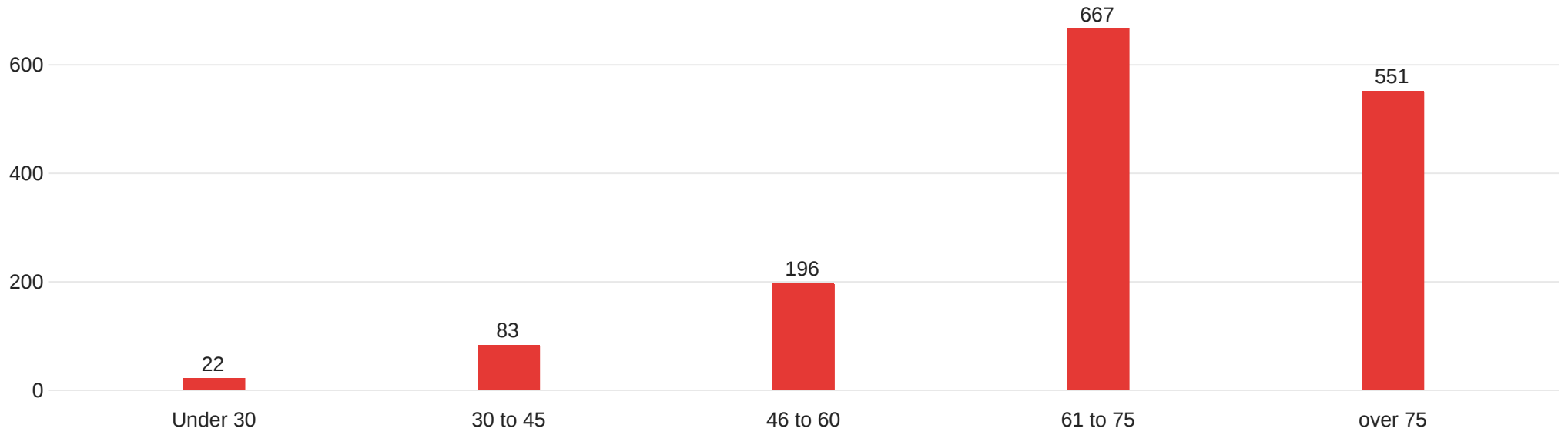
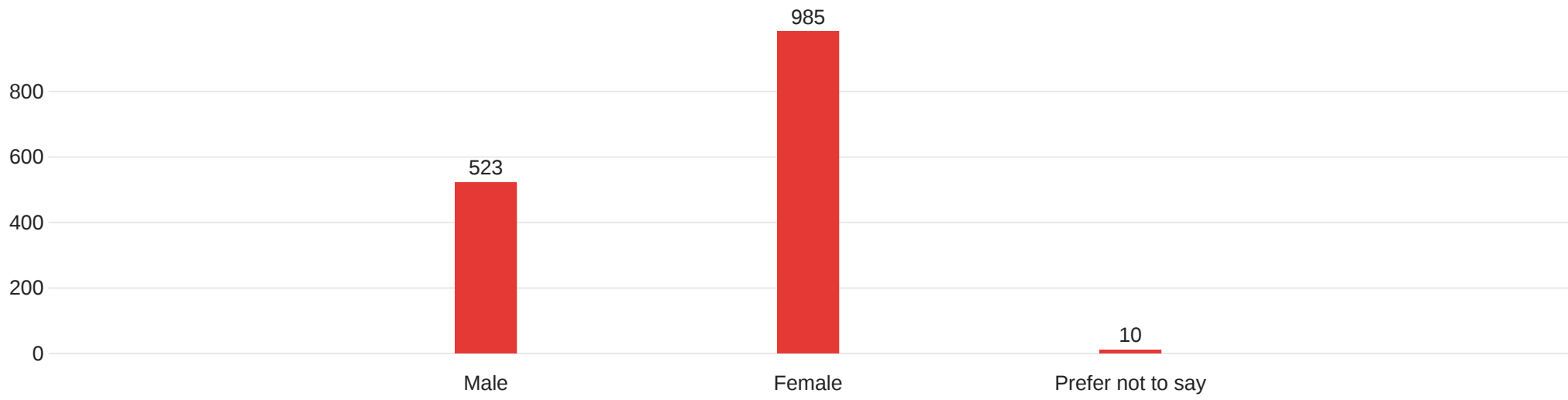


Q1 - What is your age?



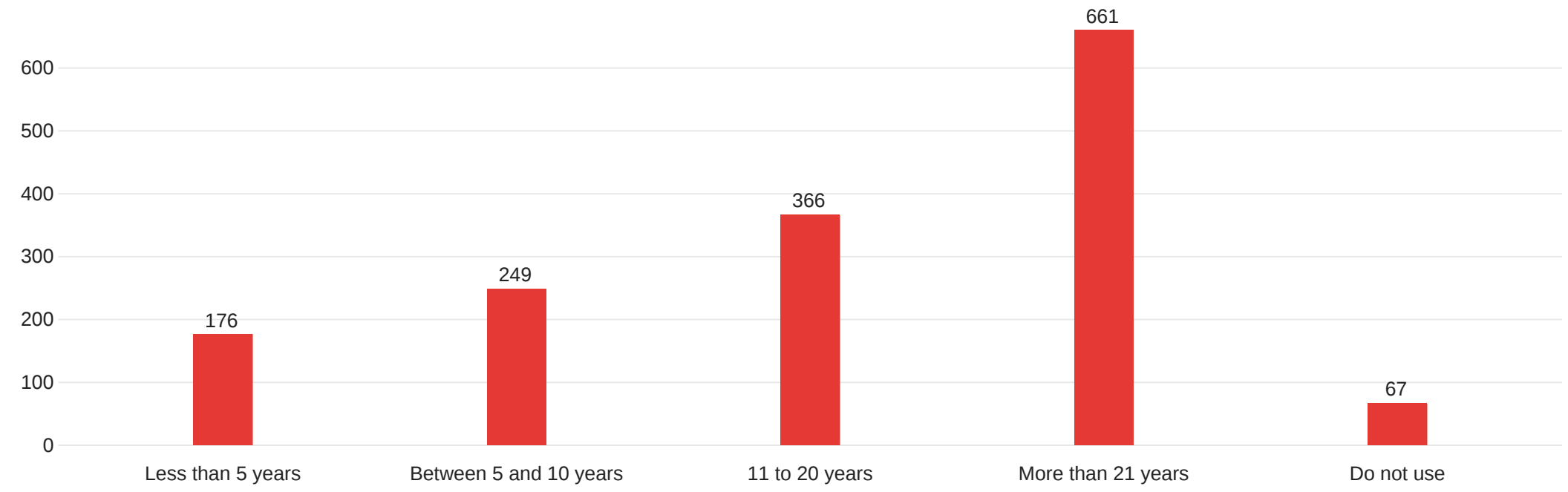
Q2 - With which gender do you identify?

1518 Responses



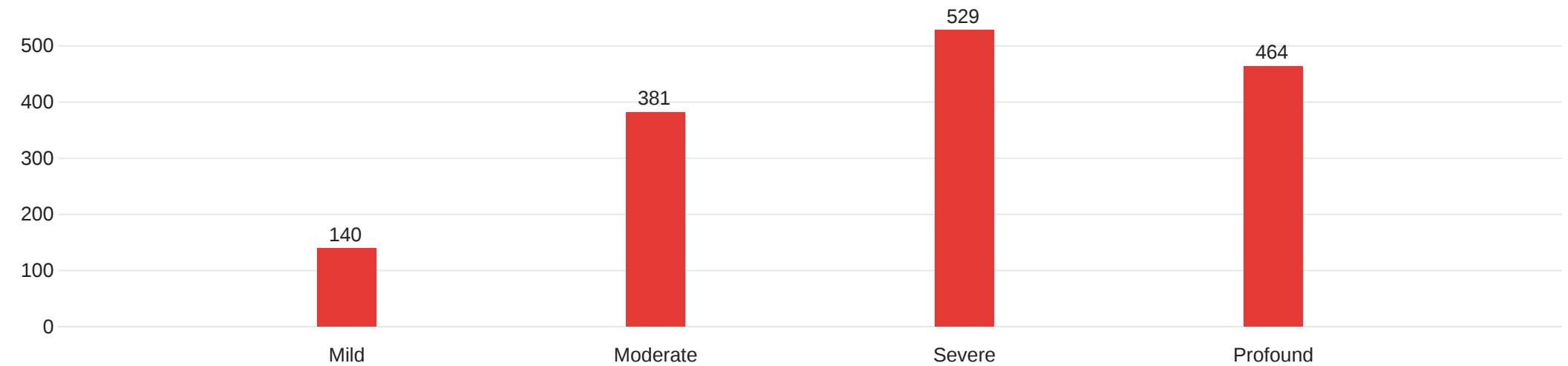
Q3 - How long have you used hearing aids or an implanted device?

1519 Responses



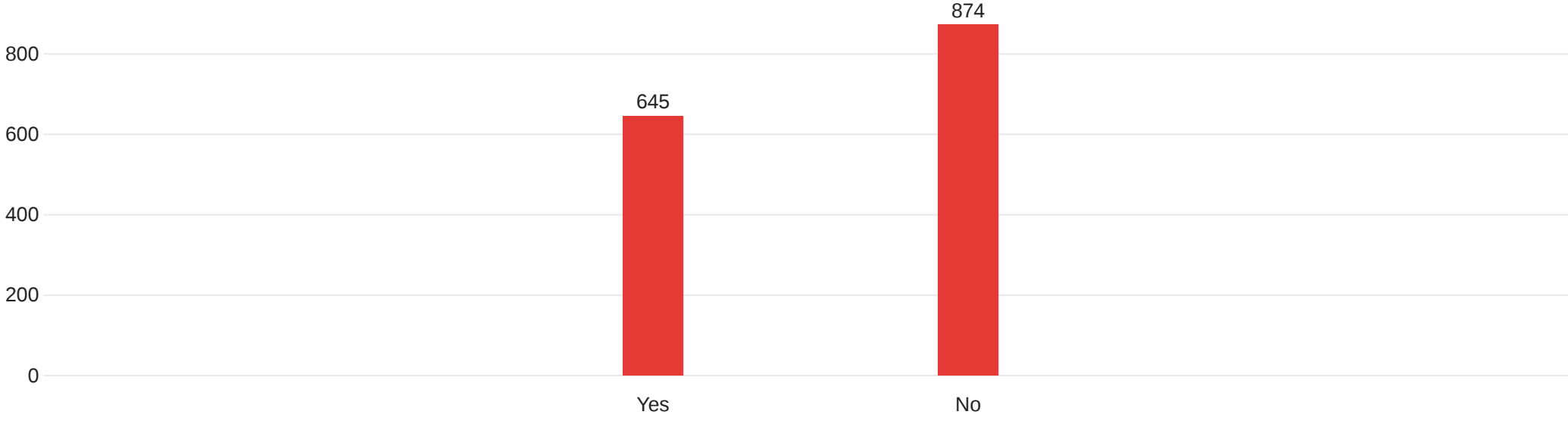
Q4 - How much hearing loss do you have when not wearing hearing aids or an implant processor?

1514 Responses

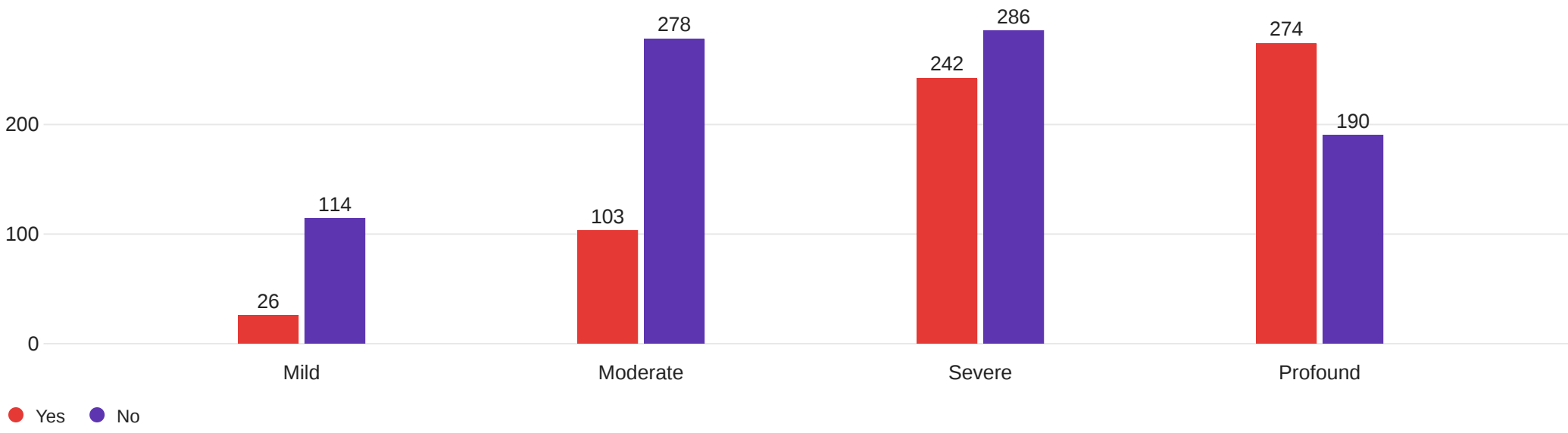


Q5A - Are you affiliated with a hearing loss support group?

1519 Responses



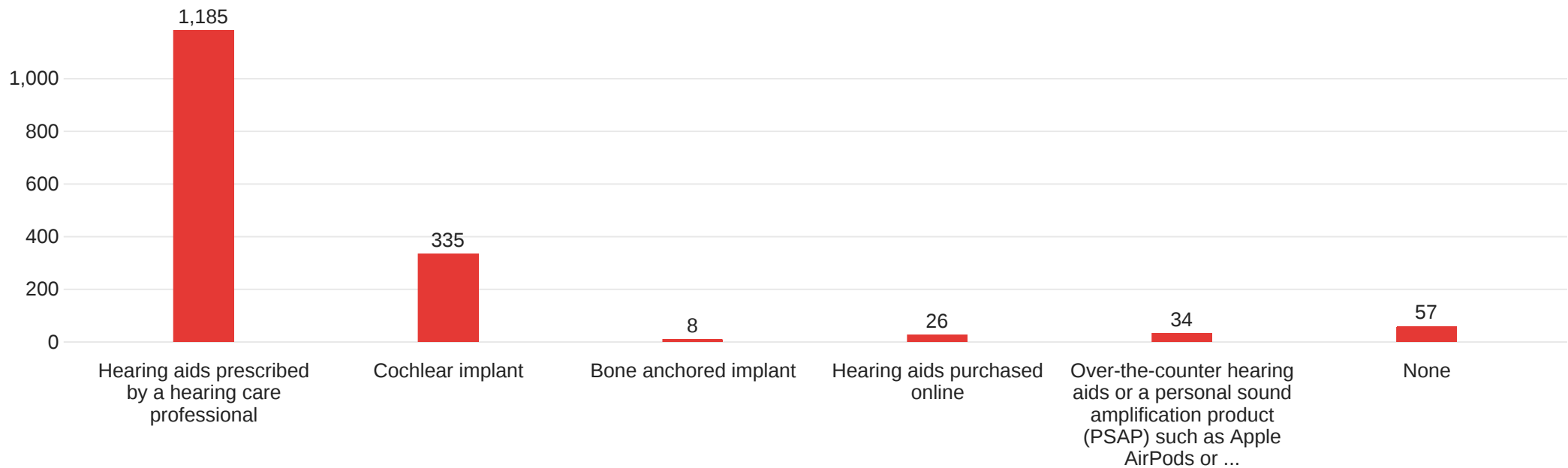
1513 Responses



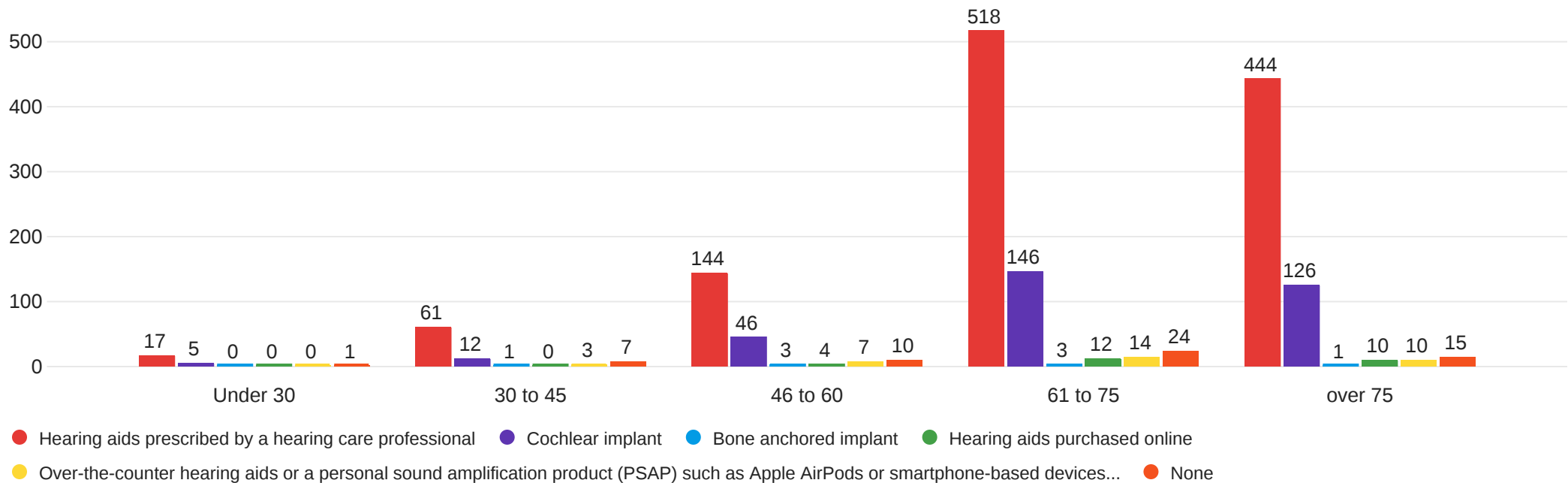
● Yes ● No

Q6 - What sort of hearing device do you currently use? (Please select all that apply)

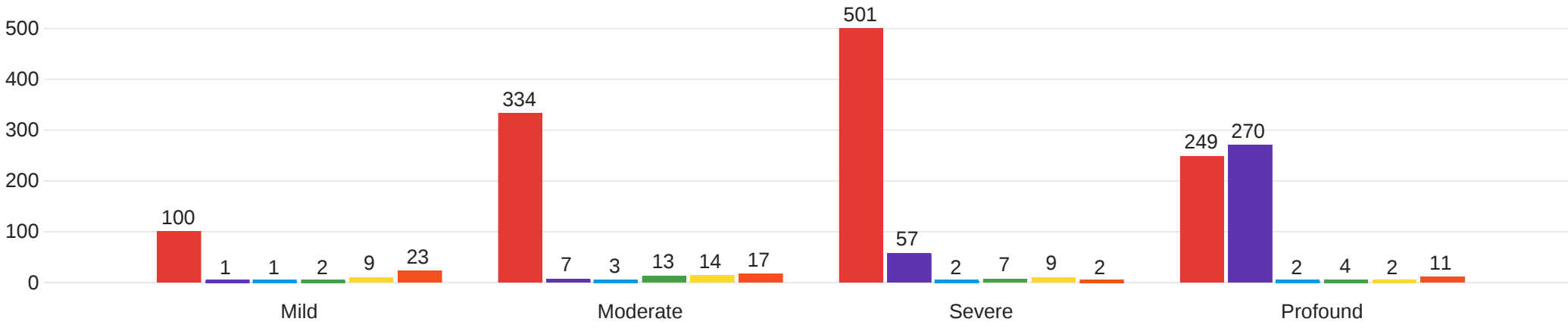
1490 Responses



1489 Responses



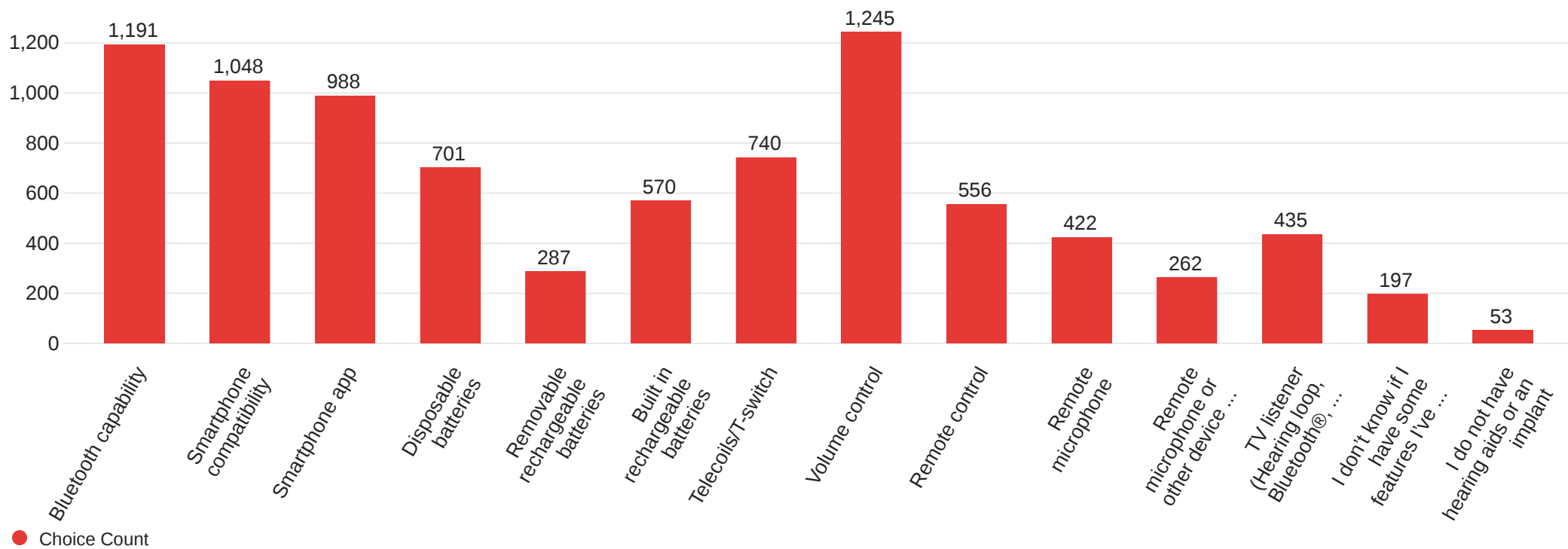
● Hearing aids prescribed by a hearing care professional
 ● Cochlear implant
 ● Bone anchored implant
 ● Hearing aids purchased online
 ● Over-the-counter hearing aids or a personal sound amplification product (PSAP) such as Apple AirPods or smartphone-based devices...
 ● None



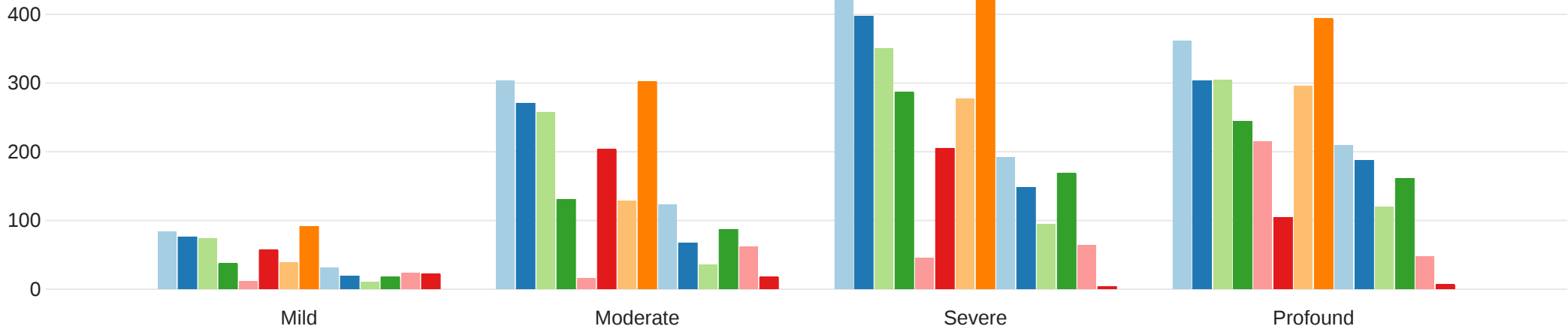
- Hearing aids prescribed by a hearing care professional
- Cochlear implant
- Bone anchored implant
- Hearing aids purchased online
- Over-the-counter hearing aids or PSAP
- None

Q7 - Which of the following do you have in or with your hearing devices? (Please select all that apply)

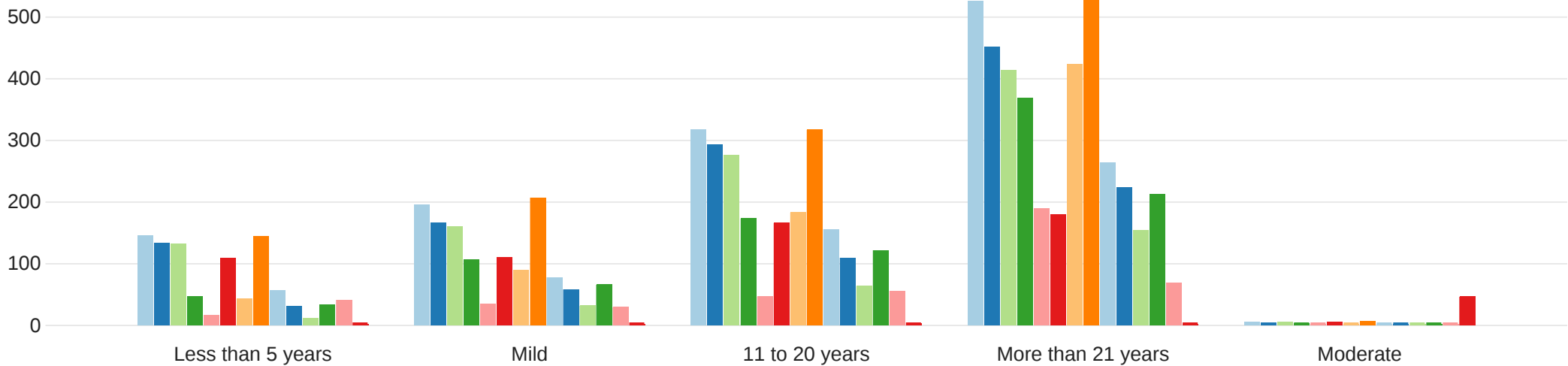
1487 Responses



1482 Responses



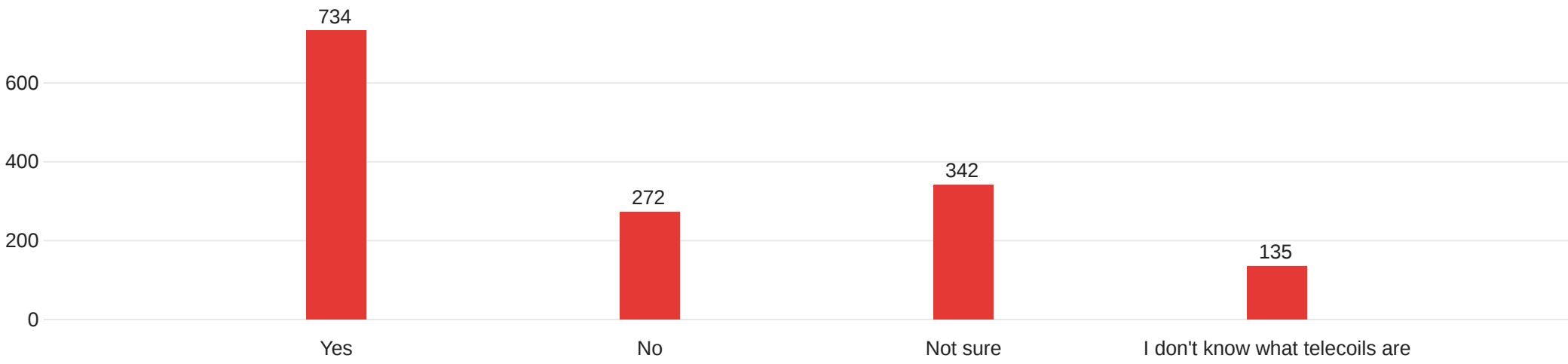
1485 Responses



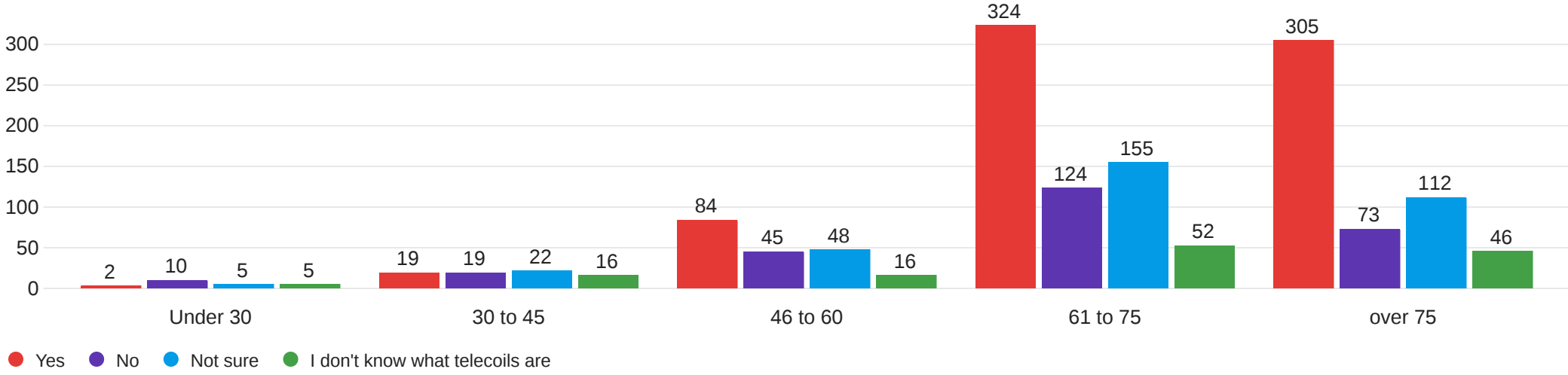
● Bluetooth capability
 ● Smartphone compatibility
 ● Smartphone app
 ● Disposable batteries
 ● Removable rechargeable batteries
 ● Built in rechargeable batteries
 ● Telecoils/T-switch
 ● Volume control
 ● Remote control
 ● Remote microphone
 ● Remote microphone or other device that is equipped with a te...
 ● TV listener (Hearing loop, Bluetooth®, FM or Infrared system)
 ● I don't know if I have some features I've not checked
 ● I do not have hearing aids or an implant

Q8 - Would telecoils be a "must have" when buying new hearing aids or an implant processor?

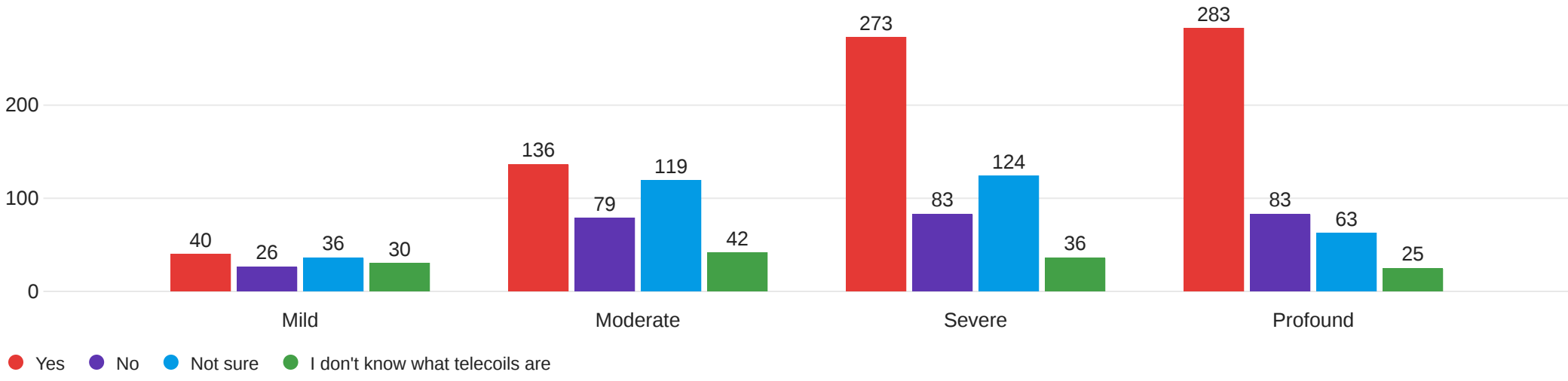
1483 Responses



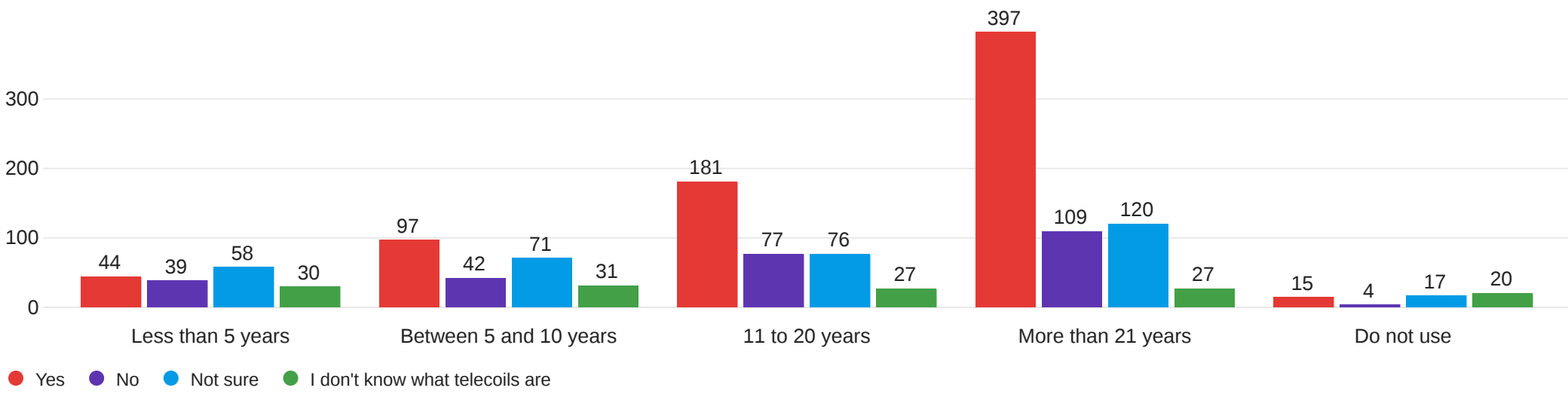
1482 Responses



1478 Responses

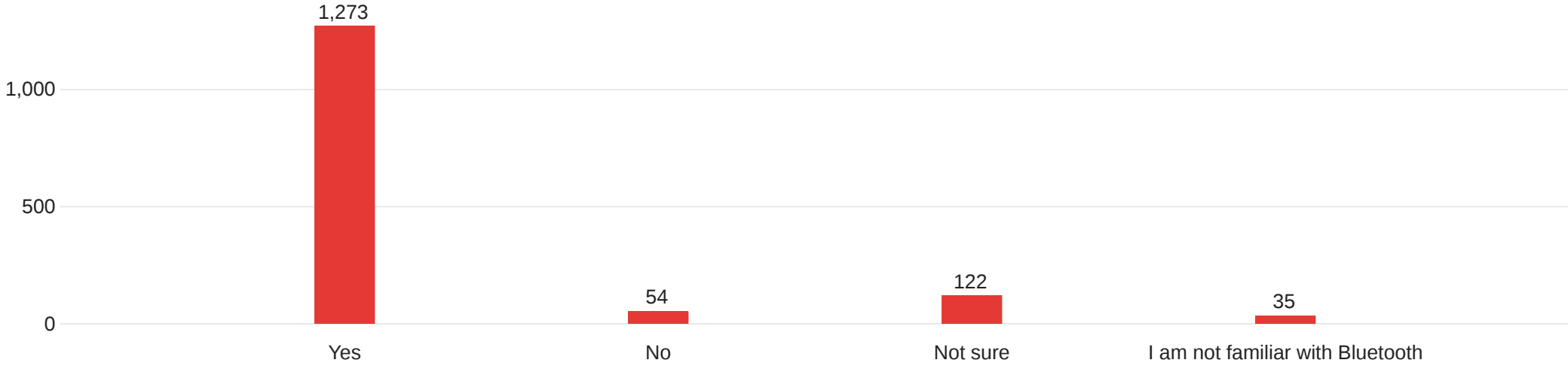


1482 Responses

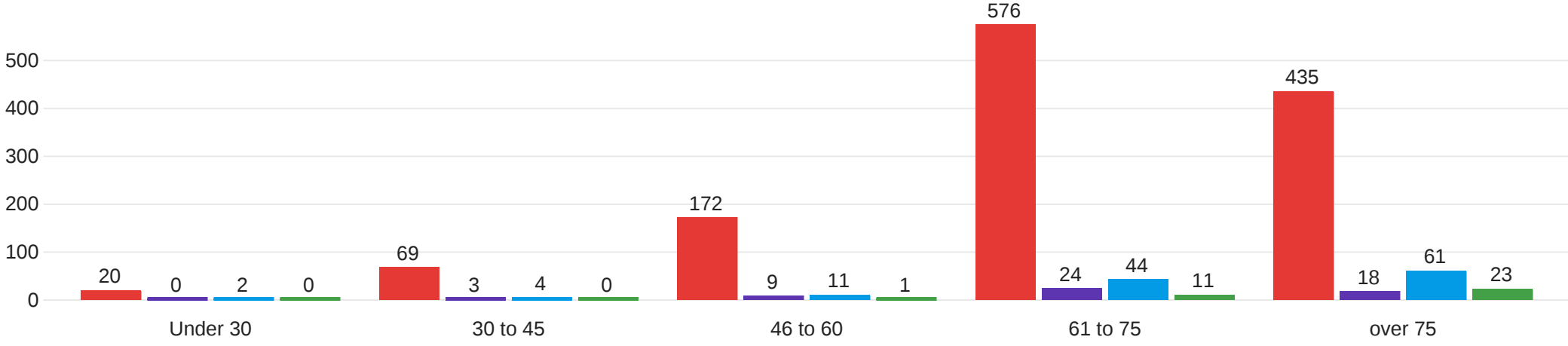


Q9 - Would Bluetooth be a "must have" when buying new hearing aids or an implant processor?

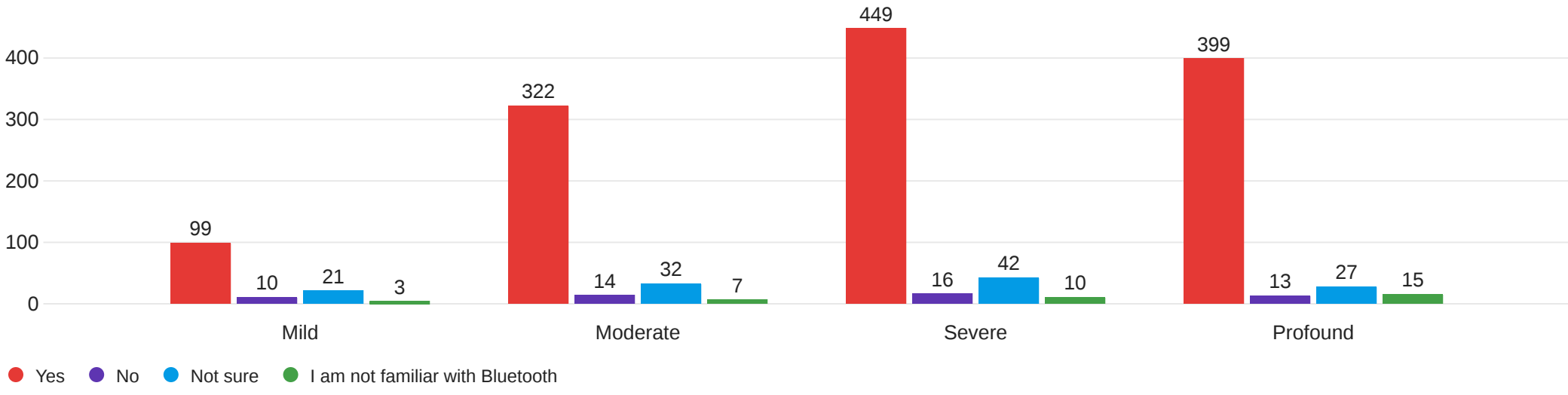
1484 Responses



1483 Responses

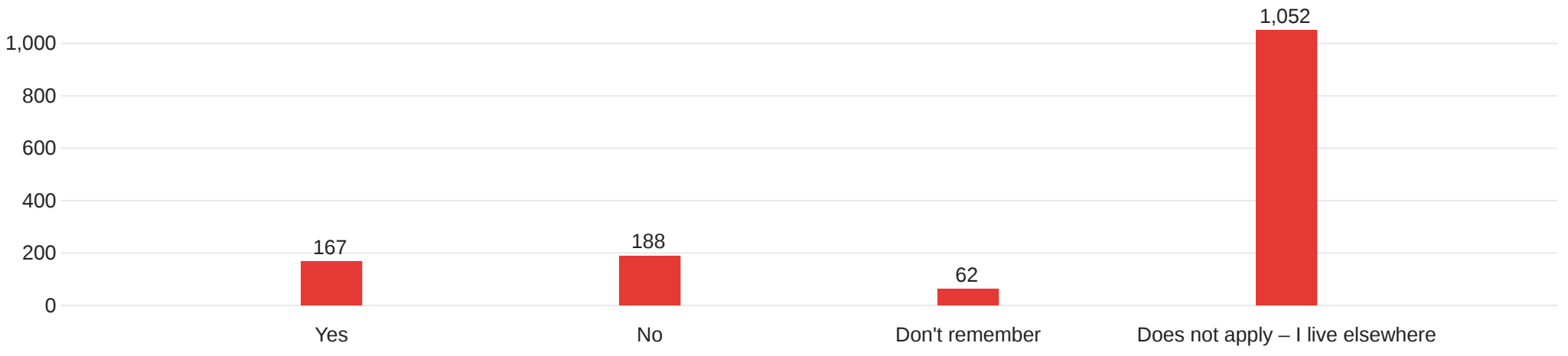


● Yes ● No ● Not sure ● I am not familiar with Bluetooth



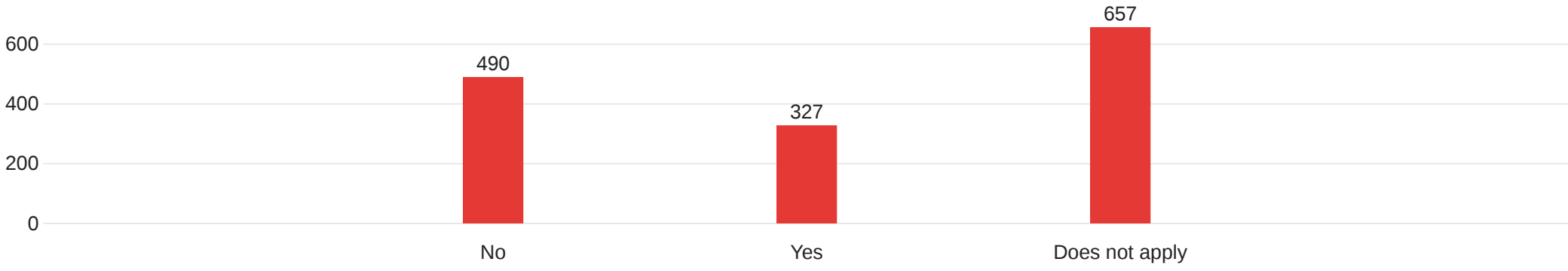
Q10 - If you live in AZ, DE, FL, IN, NM, NY, UT, WA and purchased your hearing aids from a hearing care professional, did that professional talk to you about telecoils prior to recommending and fitting you with your current hearing aids?

1469 Responses

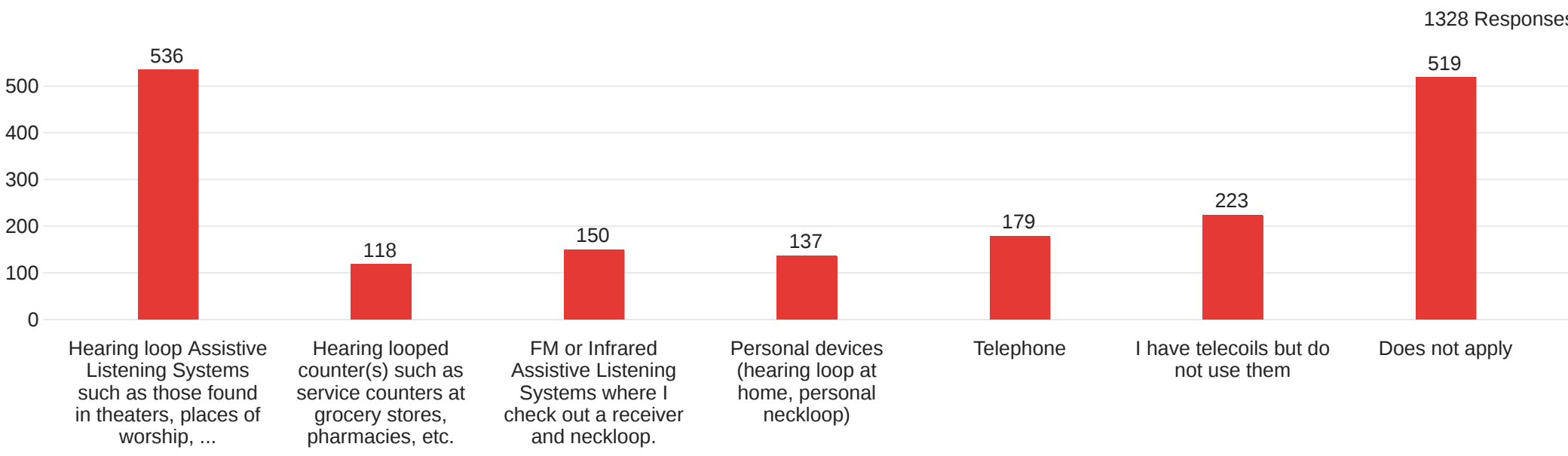


Q11 - If you live in some other state, did the hearing care professional talk to you about telecoils prior to recommending and fitting you with your current hearing aids?

1474 Responses

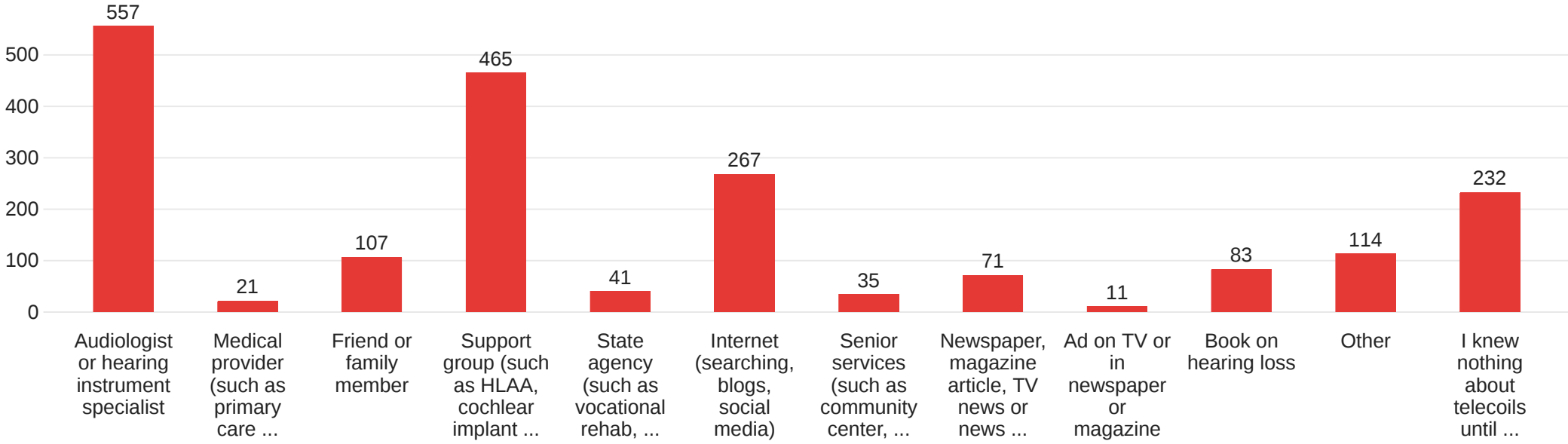


Q12 - If you have telecoils in your devices, where do you use them? (Please select all that apply)



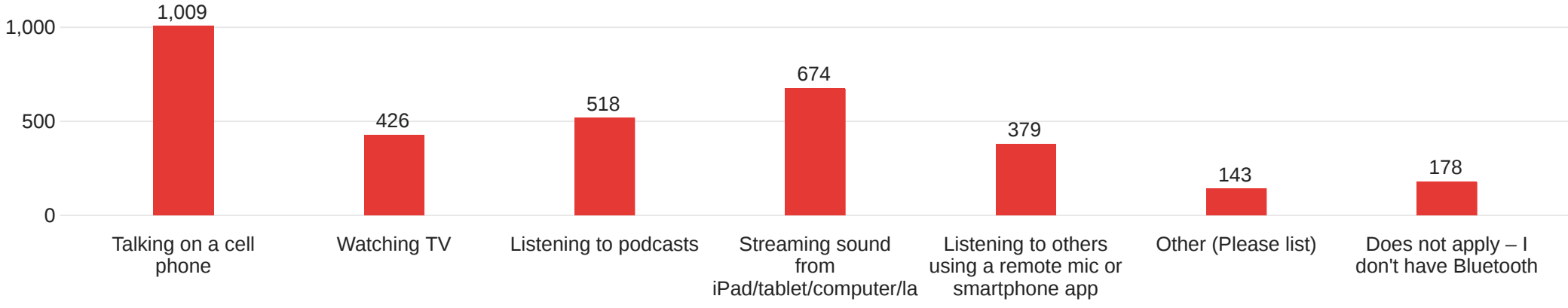
Q13 - How did you learn about telecoils? (Please select all that apply)

1335 Responses

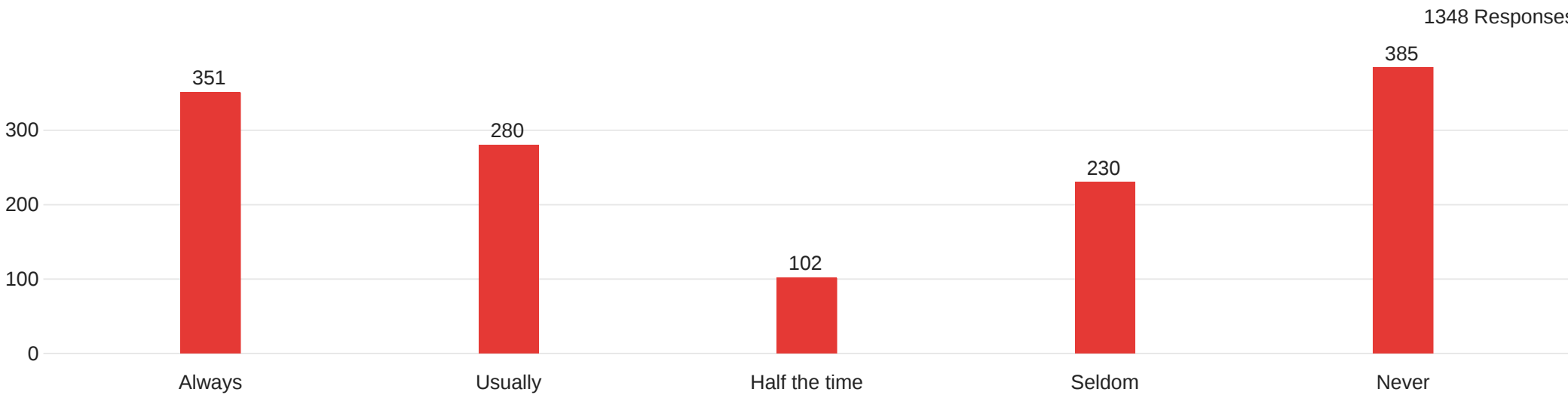


Q14 - If you have Bluetooth® in your devices, where do you use it? (Please select all that apply)

1332 Responses

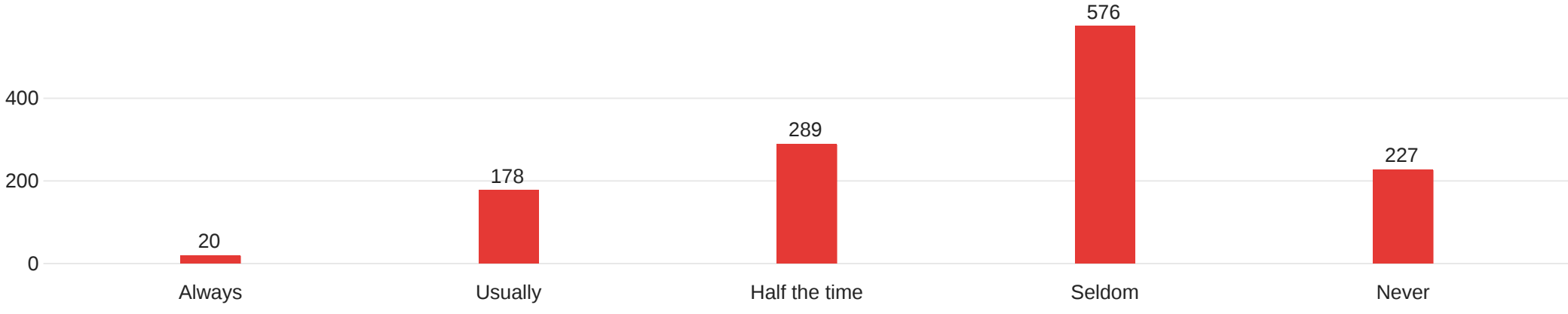


Q15 - Do you regularly look for and/or request a hearing assistance accommodation such as a hearing loop or receiver for an FM, IR or WiFi system or captioning when you attend a religious service, live theater production, or other public gathering where hearing could be problematic?

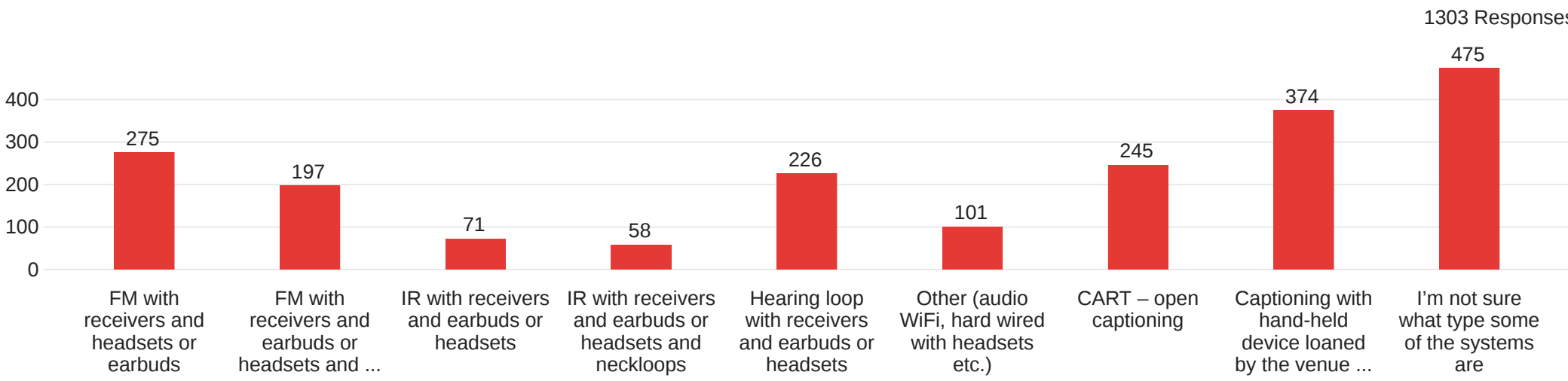


Q16 - How often do you find such assistance to be readily available?

1290 Responses

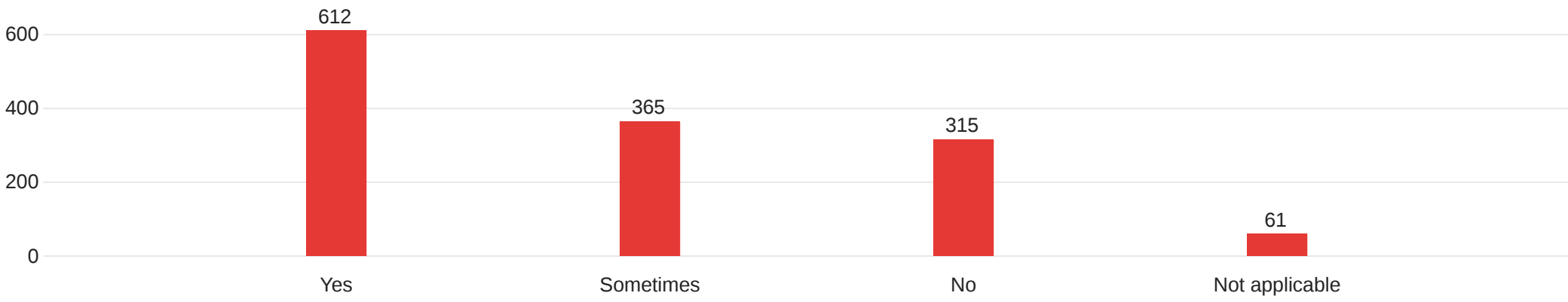


Q17 - What type of system or accommodation do you most commonly find to be available? (Please select all that apply)



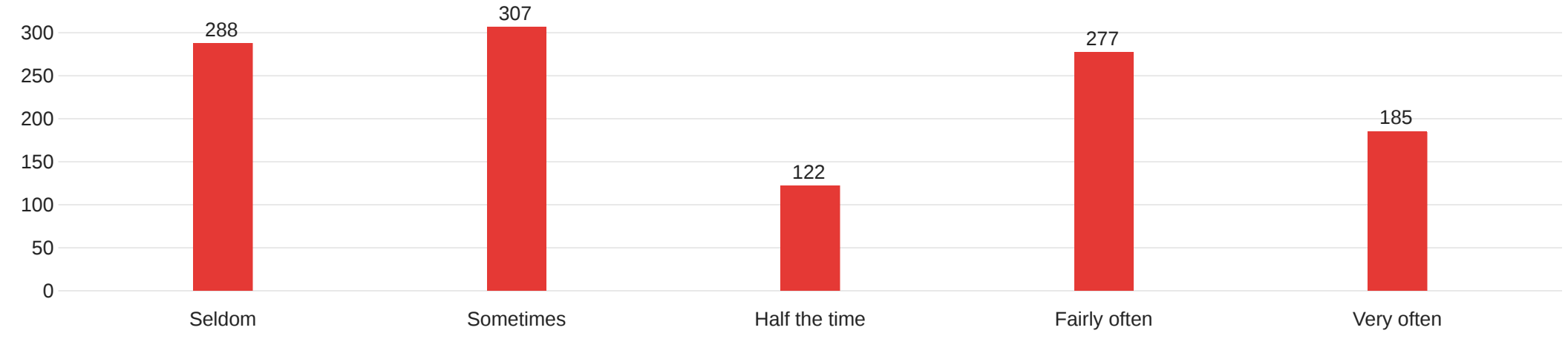
Q18A - Do you avoid going to theaters, religious services or other events where you know there are no assistive communication accommodations and you would have difficulty following the proceedings even when wearing hearing aids or an implant?

1353 Responses

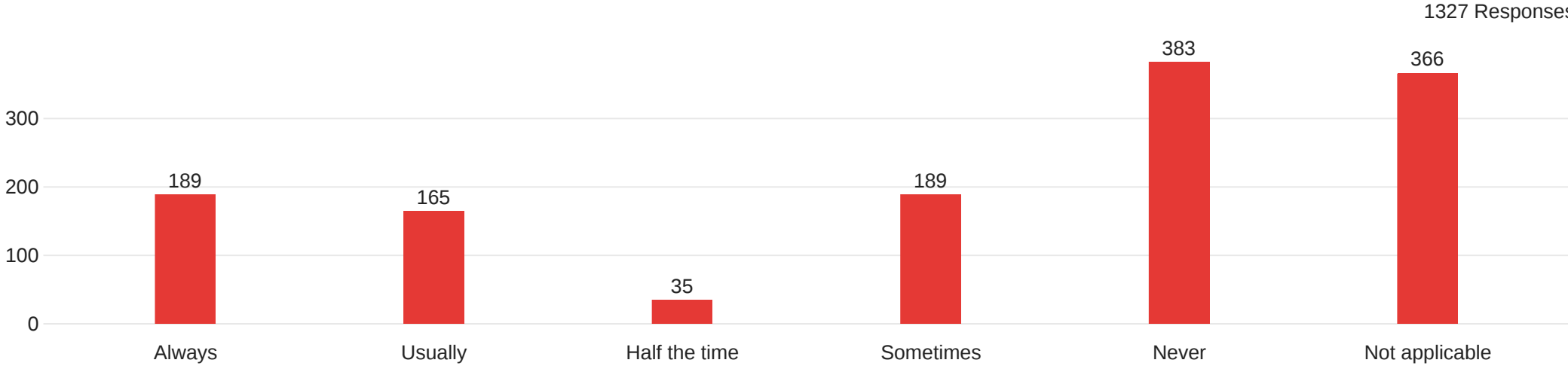


Q19A - How often do you find problems with the assistive listening system such as batteries not charged on receiver, untrained staff, neckloops do not work well, system not working, no or inadequate signage.

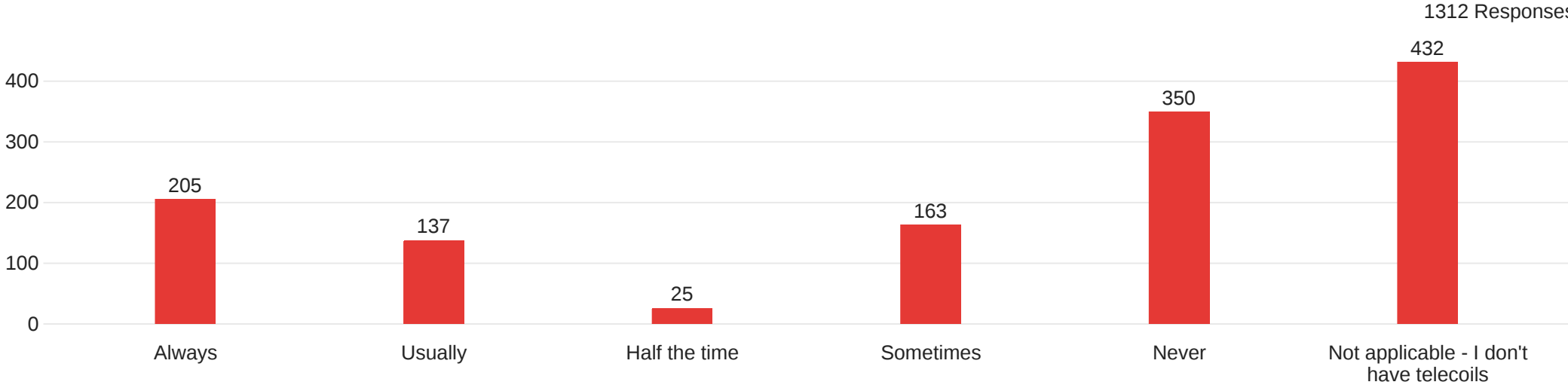
1179 Responses



Q20 - If you visit a place that has an assistive listening system that requires you to borrow a receiver and headset to hear, how often do you borrow the equipment?

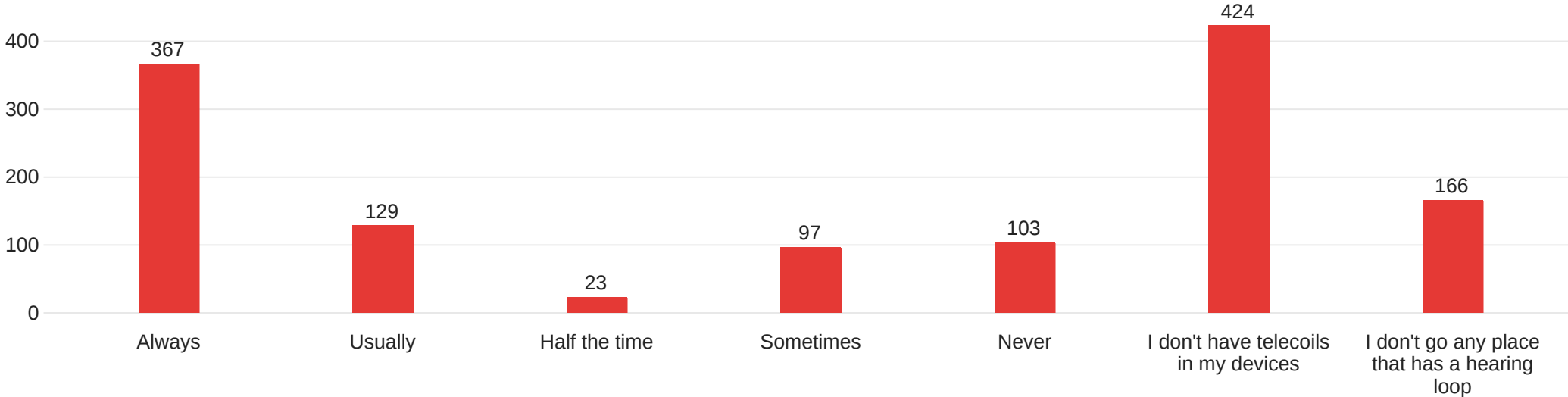


Q21 - If you visit a place that has an assistive listening system that requires you to borrow a receiver and a neckloop to use with your telecoils, how often do you borrow the equipment?



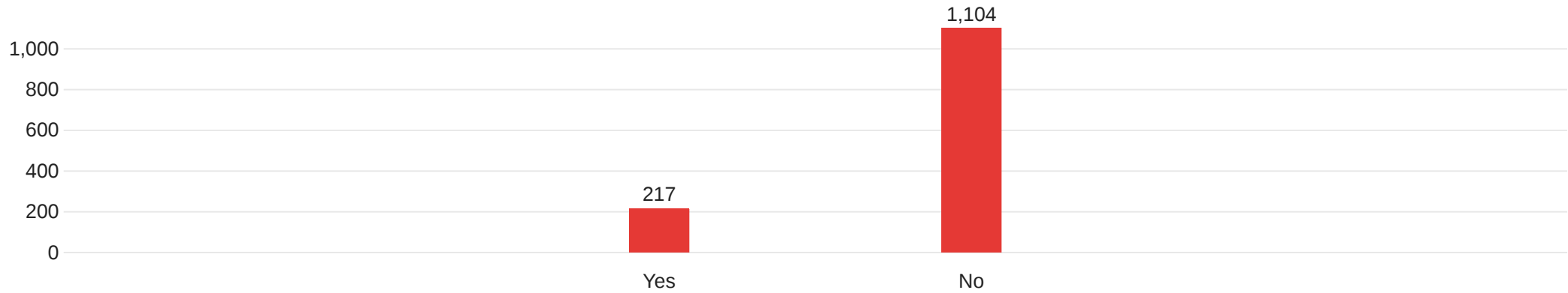
Q22 - If you have telecoils and go to a venue that has a hearing loop, how often do you listen to the proceedings using the telecoils in your hearing aids or an implant device?

1309 Responses

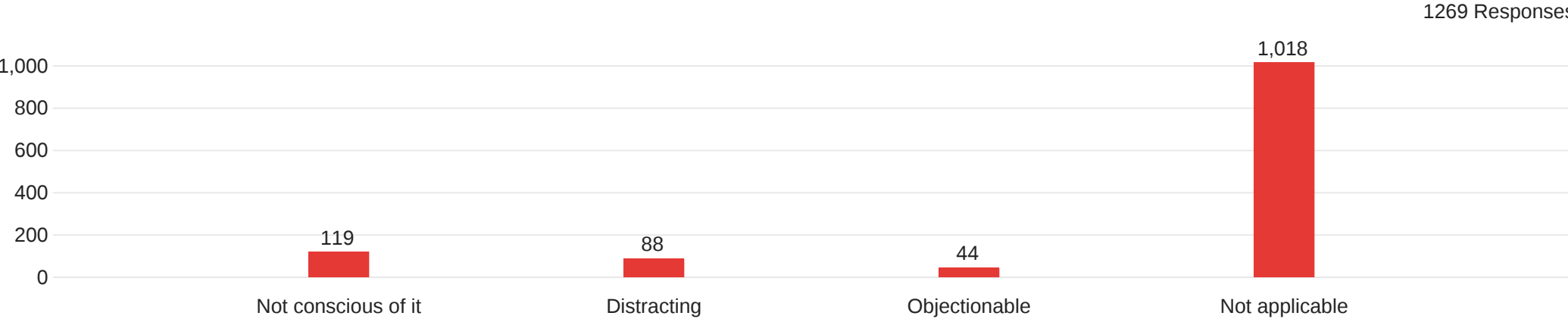


Q23A - Audio WiFi systems are used in some places for assistive listening. They transmit to your personal smartphone or to a loaner receiver. The user receives sound via a headset, a neckloop, or streamed to Bluetooth capable hearing aids or earbuds. Have you experienced such a system?

1321 Responses

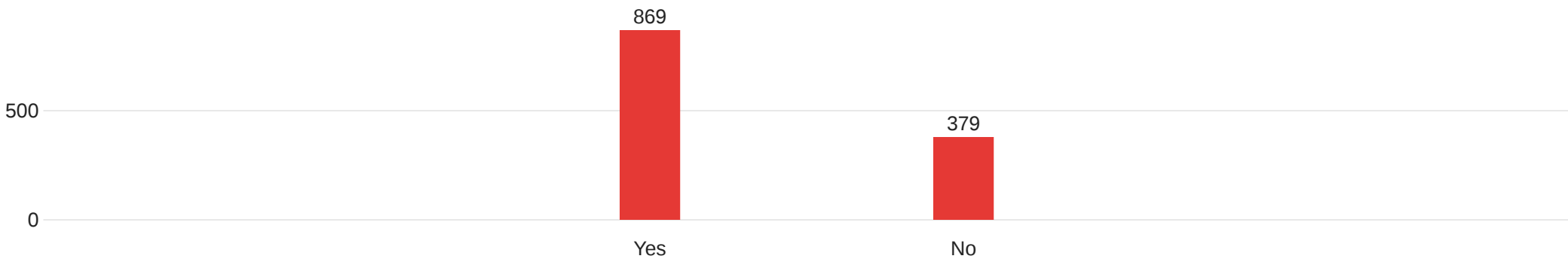


Q24 - If you experienced an Audio WiFi system, how did you find the latency (echo effect) inherent in such systems?

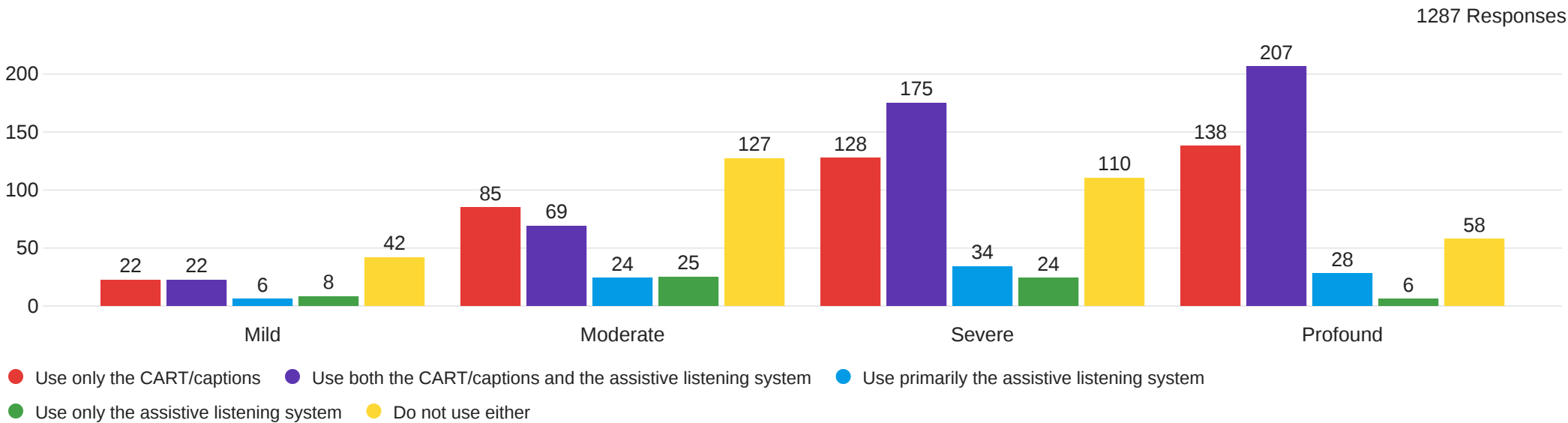
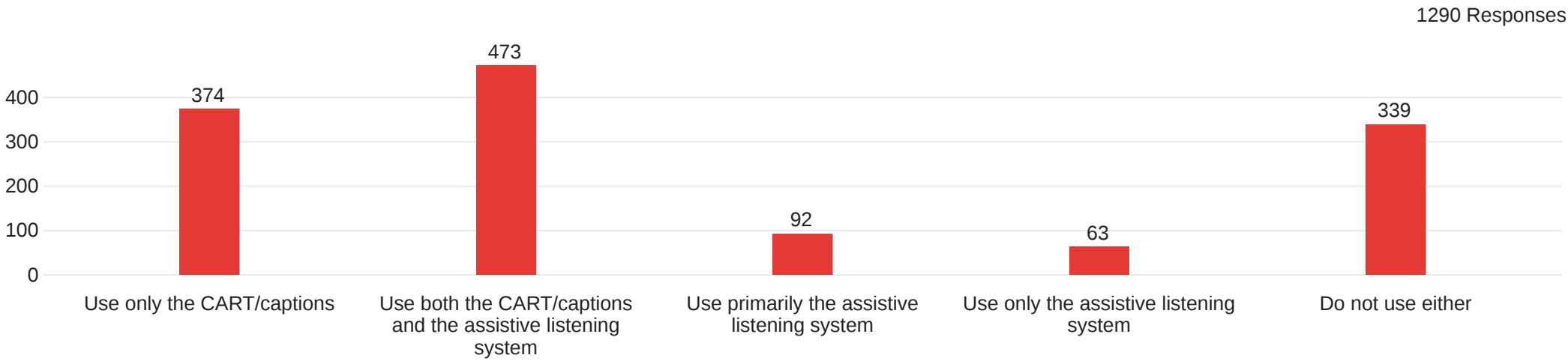


Q25 - In some places, either in place of an assistive listening system or to supplement it, they offer CART/captions to help people follow the proceedings. If you attend an event where CART/captions is offered, do you use it?

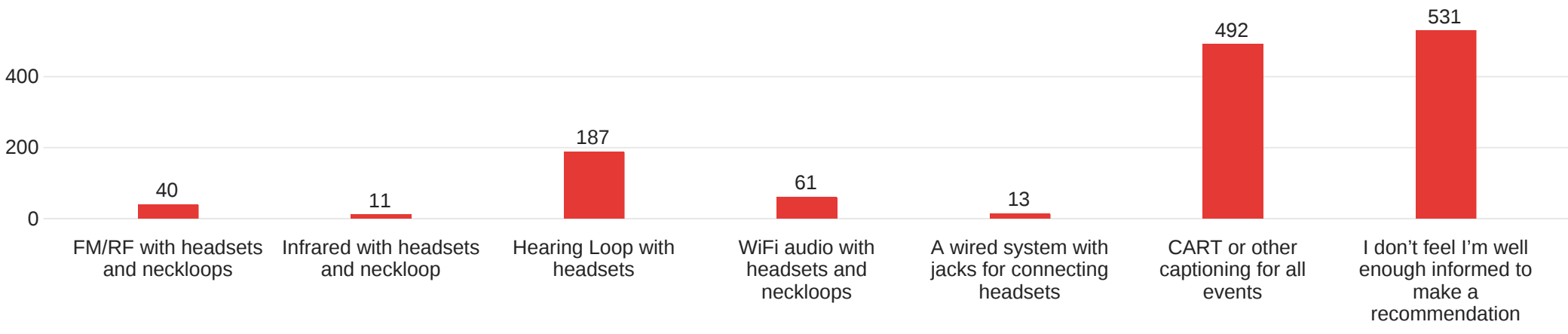
1248 Responses



Q26 - When both CART/captions and an assistive listening system are used in a venue, what do you use? (Please select all that apply).



Q27 - If you were asked to make a recommendation for an assistive communication technology system in your city council chamber, which one of these would you recommend?



Q28 - Which, if any, of the following devices or technologies do you use to supplement your hearing aids or implant in your day-to-day activities? (Please select all that apply)

1310 Responses

